

# Team Brief

September 2008



## Julian Hartley Chief Executive's Report

### Celebrating Success Awards and Celebration Ball

The judging panel for the Celebrating Success Awards 2008 met on Monday September 15<sup>th</sup> 2008 and the list of shortlisted individuals and teams is now available on the [intranet](#). Congratulations to all those who have made the shortlist - the overall standard of entries was exceptionally high and made the judging a very difficult process. All the entries are testimony to the quality of our staff and clinical teams and demonstrate the many reasons we should be proud of what we achieve here on a daily basis.

In recognition of all those staff who were nominated to receive an award but did not make the final shortlist, I will be hosting a presentation ceremony on Monday October 20<sup>th</sup> 2008 at 1.00 pm in the Lancashire Cardiac Centre Lecture Theatre. All staff are welcome to attend and congratulate their colleagues as they collect their certificates in celebration of their nominations.

The winners of the Celebrating Success Awards will be announced at the Celebration Ball on Friday November 7<sup>th</sup> 2008 at the Tower Ballroom, Blackpool. The Ball has proved to be extremely popular and all 500 tickets for the event have been sold. The Trust has managed to secure 80 additional tickets and we will be allocating these tickets over the next few days to those members of staff who have put their names on a reserve list. If there are any tickets left over they will be sold on a first come-first served basis to staff only.

Due to the demand for tickets from staff if there are any guests who are attending who would be willing to give up their ticket so that a member of staff can attend, this would be much appreciated. This can be done by contacting the Communications Department.

### Annual Members and Public Meeting/Staff Achievements Ceremony

The Annual Members and Public Meetings and Staff Achievements Ceremony took place on Monday September 22<sup>nd</sup> 2008. The event, which was attended by around 250 staff and members of the public, was a great success and I would like to thank everyone involved who contributed to this event.

Congratulations to all members of staff who received certificates for their achievements. Any members of staff who were unable to attend on Monday night should contact Angela Temple in the Communications Department on ext 6875 to arrange collection of their certificate.

Copies of the presentations and photographs from the event will be available to view via the Trust's intranet site next week.

## Patient Safety Walkabouts

During the next few weeks the Executive Directors will be undertaking random walkabouts on Wednesday mornings throughout the Trust. The purpose of these visits is to meet with staff and patients and discuss key issues of clinical safety and quality.



## Aidan Kehoe Deputy Chief Executive's Report

### CT Scanner

Executive Directors have approved a Business Case for the replacement of our single-slice CT scanner with a new multi-slice CT scanner in the imaging department. The acquisition of this modern, technologically advanced scanner will have enormous benefits to both patients and hospital clinical services. The new scanner will reduce the radiation to patients by simplifying and shortening CT procedures. The faster scanning is ideally suited to imaging children. The replacement scanner will deliver outstanding value for money for the taxpayer, by way of increased throughput and will help achieve a zero wait for CT procedures. The scanner will also support the future development of cardiac CT scanning services.

### PAVR

The Trust Board have approved the development of a cutting edge procedure in cardiac by supporting plans to commence PAVR (Percutaneous Aortic Valve Replacement). This procedure will enable valve replacement for patients who are otherwise inoperable and for whom without this procedure are likely to suffer progressive and irreversible heart failure and premature death.

### Changes within the Surgical Division

There are a number of changes taking place across the Surgical Division designed to further enhance skill sets within the management team and support the Division's challenging agenda.

The following staff will directly benefit from these changes which will support their personal development plans:

Sue Pearson will be supporting the division achieving the Fit for Foundation portfolio assessment and extending her HR skills with regards to absence management and recruitment.

Cheryl Swan will be acting as Directorate Manager for Special Surgery and Orthopaedics on a temporary basis pending permanent recruitment to this post.

These changes will come into effect from the October 6<sup>th</sup> 2008, your continued support and co-operation whilst the changes bed in will be greatly appreciated.



## Mandie Sunderland Director of Nursing and Quality's Report

### Infection Update

With regard to the recent MRSA bacteraemia, in line with Trust policy, a full review of this case was carried out. We are glad to say that in this instance the majority of the Trust's policies and procedures in relation to good infection prevention practice were

followed.

We are still unable to identify the source of this bacteraemia. However, it is essential to highlight to all staff the importance of following the Trust's policy when inserting lines, particularly in relation to documentation and screening.

### Healthcare Commission Visit

The Trust has received notice from the Healthcare Commission of an unannounced visit, which will be taking place sometime between October 1<sup>st</sup> 2008 and December 31<sup>st</sup> 2008.

The visit will be focusing on good infection prevention practice and the hygiene code. Healthcare Assessors will be on site for two consecutive days, observing practice across the Trust.

### CNST Results

An NHSLA Level 2 Assessment took place on September 23<sup>rd</sup> and 24<sup>th</sup> 2008 and I am delighted to say that we passed with flying colours, scoring 50 out of 50. The assessment looks at how the Trust is performing in areas such as governance, policies, clinical care, workforce and training and development.

The Board of Directors would like to thank the Governance Team and Governance Leads within the Divisions for all their hard work on this issue.



## Mike Gallagher Director of Facilities' Report

### Gastroenterology Unit Official Opening

The Gastroenterology Unit will be officially opened by Lord Shuttleworth, the Lord Lieutenant of Lancashire, on Friday October 3<sup>rd</sup> 2008.

Lord Shuttleworth will receive a tour of the unit and meet with staff before unveiling a plaque to commemorate the opening.

### Celebrity Chef to work in Victoria Hospital's Kitchens

Nigel Smith, who worked alongside Lloyd Grossman as part of the Better Hospital Food Programme, has kindly agreed to work with our hospital chefs to raise the profile of hospital catering.

Nigel and his team will spend the day at Victoria Hospital on Thursday October 16<sup>th</sup>, when he will be responsible for preparing a special lunchtime menu for patients and staff. The catering staff are currently working with Nigel to finalise the menu.

Nigel will be visiting as many patients as possible to obtain their feedback on the menu and the quality of food. The day should be enjoyable for all those participating in sampling Nigel's menu, and the catering staff are looking forward to working with him.

## Decontamination Joint Venture

Following financial close, it is confirmed that the provision of Central Sterile Services (CSS) will transfer to Synergy in Spring 2009.

Work is in progress to ensure issues are identified and addressed to facilitate as smooth a transition of service delivery as possible. This will be overseen by a Local Transition Group (LTG) which will be Chaired by Mr Fewster, Consultant Orthopaedic Surgeon.

Each Division has identified a Divisional Lead who will be responsible for ensuring any issues are raised, and that communication regarding progress is cascaded throughout their Division. Any queries in the first instance should be directed to your Divisional Lead (listed below) or to Tracy Burrell.

Trust Lead/Facilities	Tracy Burrell
LTG Chair	Mr Fewster
Surgery	Kath Carter Karen Easter Caroline Molyneux Steve Wiggins
Women's & Children	Mel Fysh
Cardiac	Jo McDonall
CSS	Donna Hargreaves Sue Hegarty
Medicine	Judy Pendlebury Andrew Heath
Human Resources	Mark Green
Finance	Paul Cunday
Communications	Heather Eckton

## PFI Units

The Trust Board supported the decision by Wrightcare to accept the in-house tender. Formal acceptance has to be delayed for 10 days in order to comply with OJEU procedure.

We are delighted that the in-house team has been awarded the contract to deliver Hotel services to the 3 PFI Units for the next 5 years

The team worked very hard on the tender and produced a very credible tender. They are looking forward to working closely with Wrightcare, the PFI provider, and all the Trust staff who work in the units.

## ISS Mediclean – Victoria Hospital

The Trust Board today accepted the tender from ISS Mediclean (subject to OJEC procedures) for the provision of domestic service to Victoria Hospital. ISS Mediclean are the current service providers and they have provided a high quality cleaning service to the Trust for the last 5 years.

Three tenders were submitted to the Trust including a tender from the in-house team. The in-house team worked very hard on the tender and provided a very credible bid. The Chairman of the tender evaluation panel, Bill Robinson, congratulated the in-house team on the quality of their tender.

The evaluation process was extremely rigorous and it demonstrated that ISS Mediclean tender was the most competitive.

Congratulations to ISS Mediclean on successfully securing the contract.



## Nick Grimshaw Director of Human Resources' Report

### Healthcare Professionals Education Centre

The first phase of the refurbishment of the Healthcare Professionals Education Centre has now been completed. Each of the teaching rooms now contain modern and standardised audio-visual equipment, beverage machine and new furniture which allows for maximum flexibility of usage. The centre is available to host the training and development needs of all staff groups within the Trust and partner organisations within the local health economy. Should any colleagues wish to view the facilities or need familiarisation with equipment on a one-to-one basis, this can be arranged.

The newly refurbished library is now accessible 24/7 to all Trust staff, clinical and non-clinical, who are library members. A wide range of information sources are available to help staff in their work, study and personal development. As well as books and journals there are a wide range of electronic journals and online databases to help you find the information you need, when you need it. A new addition is a collection of fiction books, which is continually expanding thanks to generous donations from Trust staff.

Out of hours access means that all Trust staff can use the library facilities (PCs, quiet study space, books and journals for reference) at any time of day or night. Call into the library between the hours of 8.30am – 6.00pm to register and have your Trust ID badge activated.

We hope that the library will be seen as a useful resource for all staff – not just those who are undertaking a course of study.

### Staff Survey 2008

The Staff Survey will be distributed the week commencing October 6<sup>th</sup>. The survey will be hand delivered to your workplace by your HR Manager. The survey is a random sample of 850 staff and asks a series of questions relating to your job, work/life balance, training and development and support from your manager.

It is really important that we get a high response to enable the Trust to get a true reflection of what it is like to work for the Trust and what improvements we can make. Once again there will be prizes of £25 vouchers for the first 50 drawn after the closing date. Responses should be completed and returned as soon as possible.

### Flu Clinics

This year's Seasonal Flu Campaign will commence in October. The Trust will be running clinics across all sites for those staff who wish to be immunised against Flu. It is important

that staff are vaccinated against Flu not only to protect themselves, but also to protect vulnerable patients they may be caring for. No appointment is necessary.

Venue	Date	Time
Blackpool Victoria Hospital Occupational Health Department	16/10/08	07.30 – 12.30 13.15 – 15.30
Blackpool Victoria Hospital Walkabout	20/10/08	09.15 – 15.30
Blackpool Victoria Hospital Occupational Health Department	10/11/08	07.30 – 12.30 13.15 – 15.30
Poulton Occupational Health Department	15/10/08	09.15 – 14.15
Poulton Occupational Health Department	17/10/08	09.15 – 14.15
Poulton Occupational Health Department	27/10/08	09.15 – 14.15
Poulton Occupational Health Department	28/10/08	09.15 – 14.15
Poulton Occupational Health Department	11/11/08	09.15 – 14.15
Poulton Occupational Health Department	12/11/08	09.15 – 14.15
Hospice	24/10/08	09.30 – 11.30
Clifton Hospital	27/10/08	10.00 – 11.30
Fleetwood Hospital	10/11/08	0930 – 10.30
Rossall Hospital	10/11/08	1100 – 1200
Bispham Hospital	11/11/08	10.30 – 11.30
Wesham Hospital	11/11/08	08.30 – 0930

## Measles

Professor David Salisbury (Department of Health Director of Immunisation) has written to all Trusts in England with concerns regarding the protection of health staff, and the risks to patients due to the increasing number of measles cases, which is highlighted by the fact that Blackpool is experiencing its first measles outbreak in 10 years.

Professor Salisbury emphasised the risks measles pose to immuno-suppressed patients, particularly children, and he also highlighted the fact that the MMR vaccine cannot be given to these patients, and therefore, their protection is dependent upon avoiding exposure to the virus. He therefore advises Trusts to ensure all staff working with immuno-suppressed individuals receive protection against measles, for the benefit of themselves and patients they may be caring for.

In light of the above information and advice from the local Consultant in Communicable Disease Control, all front line staff born after 1970 (staff born before this date being likely to be immune) will be screened for immunity to measles, and given the MMR vaccine if necessary. The Occupational Health Department will contact areas according to their risk, and will work in conjunction with managers to identify staff who require screening and vaccination if necessary.

Should you have any questions regarding the MMR vaccination, please contact the Occupational Health Team on extension 7950.

## **‘Bumps and Babies’**

After the very successful pilot of the ‘Bumps & Babies’ sessions by the Child & Family Care Team, it has been agreed that these may now be a permanent arrangement for those staff who are pregnant and/or on Maternity/Paternity Leave.

‘Bumps & Babies’ sessions will be held in the Parent-Craft Room, Ground Floor, Women’s Unit at Victoria Hospital, lasting approximately 90 minutes. Each session includes a topic, for example, Baby Sign, with an external provider facilitating a 30 minute ‘taster’ on the next topic during the sessions. The on-site nursery and voucher company will also be available to answer any questions at these sessions.

The sessions are intended to give members of staff the opportunity to:

- Meet the Child & Family Care Team who can advise on all aspects of childcare provision
- Find out about ways to save money on childcare
- Ask any questions
- Learn new skills with your baby from the taster sessions
- Keep in touch with colleagues

Any member of staff who is pregnant may attend one session per pregnancy without being expected to make the time back to the Trust.

The session dates are being finalised and will be available on the Intranet shortly. Invitations to attend the sessions will be sent to all expectant members of staff following confirmation of your maternity leave.

## **Complementary Therapy Sessions**

Members of staff interested in attending complementary therapy sessions can find dates and further details on the intranet under latest addition or via this link

[http://bfwnet/misc\\_notices/IWLOct-Dec08.pdf](http://bfwnet/misc_notices/IWLOct-Dec08.pdf)



## **Dr Paul Kelsey Medical Director’s Report**

### **International Cardiac Symposium**

The Lancashire Cardiac Centre and the Trust’s cardiac experts hosted an international conference called ‘Managing Aortic Valve Disease – 2<sup>nd</sup> David Sharpe Memorial Symposium’ on Thursday September 11th and Friday September 12th 2008. The symposium is an annual event held in memory of David Sharpe, a Blackpool cardiac surgeon with a special interest in teaching and training who sadly passed away.

The event was aimed at cardiologists, anaesthetists and cardiac surgeons involved in the day-to-day treatment of the complexities aortic valve disease presents. The Trust was fortunate to secure high profile national and international experts in this field for this event. Delegates were able to view live operations and hear about major developments in the treatment of heart disease.

## **New Appointment**

I would like to welcome Dr Nandakumar who has been appointed as a locum Consultant Paediatrician, from October 1<sup>st</sup> 2008. He will be working in the hospital, in the community and at Brian House.



## Tim Welch Director of Finance's Report

### Financial Update

The Trust again performed strongly in August and is now £1.4m ahead of its forecast financial plan for the year to date.

The Trust is on track to deliver its planned £4.4m surplus for the year. Achieving this surplus is essential if resources are to be available to service our development plans.

### Clinical Information System

Many of you will be aware that there has been a National Programme to develop new clinical information systems for NHS Hospitals. To date this has delivered little beyond what we already have and as a Foundation Trust we are now looking at systems outside this process.

In particular we have been looking at a system called Alert. We will shortly be announcing a series of demos open to all staff. I would encourage as many staff as possible to attend and we would welcome your feedback on this system.

### October Team Brief

The next Team Brief will be published on Wednesday October 29<sup>th</sup> 2008.

# Team Brief

Feedback Form ... September 2008

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This feedback form aims to give staff the opportunity to ask any questions about the issues mentioned in this month's Team Brief. All questions raised from this feedback form will be answered in the next edition.

The form can also be used if staff have any items which they would like including in next month's edition.

**Name:** .....

**Ward/Department:** .....

**Hospital site:** .....

**Question:**

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Please return completed forms to:  
Communications Department  
Trust Headquarters  
Blackpool Victoria Hospital