

Team Brief

August 2008



Julian Hartley Chief Executive's Report

Celebrating Success Awards and Celebration Ball

The deadline for all nominations and applications for a Celebrating Success Award is Friday August 29th 2008. You can apply online via the [intranet](#).

Numbers of nominations received to date are:

Award category	Number of nominations received
Team of the Year Award	15
Unsung Hero Award	8
Partnership Award	6
Inspirational Leadership Award	7
Service Transformation Award	4
Patients' Award	29

The complete list of all valid nominations received for each award category will be published on the Celebrating Success intranet site during the first week of September 2008.

The Judging Panel will decide the short list for each award category on Monday September 15th 2008. The short list will be published shortly afterwards on the Celebrating Success intranet site.

Tickets for the Celebration Ball are now on sale to staff only priced £20 per head. Please note that as of Monday September 8th 2008 tickets will be open to partners or guests. Staff are strictly limited to one guest ticket each. You can find out more about this event including how to book your tickets via the [intranet](#).

I hope that you will all give your full support to the Celebrating Success Awards, which aim to recognise and reward the excellence of staff.

Annual Members and Public Meeting/Staff Achievements Ceremony

There are just a few days left for you to nominate yourself or a colleague for a Personal Achievement Award. These awards will be presented at the Annual Members and Public Meeting on Monday September 22nd 2008 at the De Vere Hotel, Heron's Reach, Blackpool.

The awards are open to staff who have completed a qualification or course such as an ECDL, degree or NVQ. Further information on how to complete and submit your nominations are available on the intranet: <http://bfwnet/departments/apm/>
The closing date for submissions is Friday August 29th 2008.

Long Service Awards for staff who have worked for this Trust and its predecessors for 20 years will also be presented on the evening. If you have received an invitation and have not yet replied, please return it to Angela Temple in the Communications Department as soon as possible.

BBC Documentary Superdoctors

Consultant Orthopaedic Surgeon, Steve Mannion, is to feature in a BBC documentary focusing on the pioneering work he does on clubfoot at Victoria Hospital and overseas. The programme, called Superdoctors, will be screened on Thursday September 4th at 9pm on BBC One and will be presented by Lord Robert Winston.



Aidan Kehoe Deputy Chief Executive's Report

Social Enterprise

The Trust is exploring options for developing the Nurse Led Unit as a Social Enterprise Initiative. Social enterprises are either limited companies or co-operatives in their own right and are managed by the staff themselves. They are not for profit organisations and any surpluses are reinvested into the service. Encouraging social enterprise in health and social care is a key part of the patient led reforms.

This model would see the unit floated as an independent organisation from the Trust, and as the unit would be run by the staff themselves, it would support one of the key themes of The Blackpool Way in empowering staff to manage their own affairs.

Discussions are at a very early stage but we will keep staff informed as the project progresses. Any staff requiring further information should contact Jayne Mottershead or Jackie Rayworth.

Elective Activity Against Contract

The Trust's continued delivery of the 18-week patient pathway has had a positive effect on performance against the elective contract set with the Commissioners of our services, with an activity over performance of 243 across outpatients, inpatients and day cases at the end of June 2008.

I would like to thank staff for all their hard work in ensuring that our patients continue to benefit from waiting times which are amongst the shortest in the country.

Equitable Access to Primary Medical Care

The Darzi report highlighted the significant variances across the country in relation to access to primary care services and the quality of those services. It acknowledged that major health inequalities existed across the country and that the gap in health outcomes between the most and least deprived areas of the country had been worsening.

As a result, PCTs have been required to develop schemes to improve access to services, and to invite a range of organisations, NHS, private and voluntary to bid to provide these services.

Our Trust, in partnership with Bloomfield GP practice is submitting tenders for 2 of the 3 schemes initiated by Blackpool PCT:-

- A support service for Nursing Homes
- GP practice also covering the out of hours element of the urgent care centre due to open on the BVH site in Summer 2009.

We will keep staff informed as the project progresses.

New Directorate Manager

I would like to welcome Mark Johnston who joined the Trust on August 11th 2008 as Directorate Manager for Elderly and Specialist Medicine. Mark has a clinical background and most recently worked for the EWTD Medical Workforce Development Team for NHS Northwest.



Mandie Sunderland Director of Nursing and Quality's Report

Infection Update

We are pleased to report that we were the best performing acute trust in the North West for MRSA last month. This shows that the hard work we are all putting into this very important area is paying off. We must continue to focus on maintaining this high level of

performance.

We are struggling to achieve our trajectory for clostridium difficile. The management of clostridium difficile policy and care pathway has now been ratified and is available on the intranet. All clinical teams must ensure that they familiarise themselves with this important document. Particular areas of focus are management of antibiotics and high standards of hygiene and cleanliness.

Hand Hygiene Audits

The focus on hand washing remains high. The results of our most recent hand hygiene audit are as follows:

Cardiac Division – 97.61%
Clinical Support – 83.84%
Medical Division – 94.44%
Surgical Division – 85.47%
Women's and Children's Division – 97.22%
Clinical Governance – 100%

Nursing Indicators

We continue to be one of the Trusts leading nationally on work around the Nursing Matrix. We are currently undertaking a trust wide baseline audit of nursing care using the nationally devised nursing indicators. This is the first step in rolling out this new initiative which is aimed at raising standards of nursing care.

Smoke Free Site

We are continuing to receive complaints from staff and members of the public about people smoking on the hospital premises. Smoking is not permitted on any of our hospital

sites, including Parkwood. Staff are encouraged to challenge anyone seen smoking within the hospital grounds. Anyone who feels threatened when challenging a member of the public or staff who is smoking, should contact the security office.



Mike Gallagher **Director of Facilities' Report**

Director of Facilities Post

Barry McEwan will take over as Director of Facilities when I retire in October. Barry has been employed as Assistant Director of Facilities and Services for over 20 years. He is a chartered engineer and has been employed in the NHS for over 30 years. Barry is very enthusiastic about the appointment and is looking forward to working for the Trust.

Registration of Births and Deaths

Following the successful introduction of facilities for the registration of deaths at Victoria Hospital, it has now been decided to extend this service to the registration of births.

Parents of babies now have the choice of whether to register their baby at either Victoria Hospital or South King Street. Appointments for the registration of births can be arranged by telephoning ext 3669.



Nick Grimshaw **Director of Human Resources' Report**

Seasonal Flu Campaign

This year's Seasonal Flu Campaign will begin in October. It is important that staff are vaccinated against flu not only to protect themselves but to protect vulnerable patients that they may be caring for. The Trust will be running clinics across all sites and dates and venues will be distributed in the near future. If you have any questions regarding the flu vaccination, please contact the Occupational Health Team on ext 7950.

Credit Union Champions

The Trust is one of the main partners in an employer based Credit Union due to open for business in January 2009. Membership of the Blackpool, Fylde and Wyre Credit Union will be open to all employees and will offer convenience saving, affordable loans and associated financial products at competitive rates. The Credit Union is owned and controlled by members, fully regulated by the Financial Services Authority and has bond insurance to protect savers' investments.

We are looking to recruit a number of colleagues to become Credit Union Champions to help us market and promote membership to the Credit Union within the Trust. Full training and support will be given. If you are interested please contact Kevin Smith on ext 3901 or Estelle Harris on ext 5614.

Stress Management Project

The Focus groups for the Stress management Project have taken place and a big thank you to everyone who took part. All of the comments, suggestions and ideas are being correlated and will form the basis of the recommendations.

On September 3rd Sue Grimshaw and Dr Philip Atkinson will be meeting the Executive Directors to discuss their findings and future recommendations in order to aim for a reduction in the number of staff experiencing stress in the workplace. Following on from this meeting Sue will produce the final report for the Trust's HR and OD committee and JNCC. The report will incorporate findings from:

- Ribby Hall Workforce Development Day
- Stress Management Focus Groups
- Stress Questionnaire.

If anybody has any queries or thoughts they wish to share please contact Sue Grimshaw, Project Lead, on ext 7841.

Investors in People Accreditation

Following our successful IIP accreditation in November 2007, we have chosen to go for yearly assessments instead of the traditional three yearly assessments. This means we are due to be accredited again in November 2008, and we have arranged this for the week commencing November 24th.

Cheryl Swan and Alex Goacher will be meeting with the external assessor on September 19th to discuss further details, and will release more information after that date. In the meantime if you have any queries please contact either Cheryl or Alex.



Dr Paul Kelsey Medical Director's Report

Quality Improvement Strategy

The Trust has developed a Quality Strategy which focuses on improving patient care. The strategy comprises of four key areas, each with clear performance targets. The areas are: reducing hospital mortality rates, reducing avoidable harms, conformance to best practice and improving the patient experience.

The Quality Improvement Strategy will be a key point of discussion at the forthcoming Blackpool Way workshops on continuous improvements.

Mortality Rates

Concerns have been raised by Dr Foster Intelligence about our Standardised Hospital Mortality Rates. We have set up a number of small project teams looking at clinical quality, clinical coding, end of life care, governance arrangements, workforce, operational issues and communication.

After reviewing these areas we will be producing a report identifying any factors which underlie our apparently high standardised hospital mortality rates and will be developing an action plan.



Tim Welch Director of Finance's Report

Financial Update

The Trust continued to perform strongly in July and is now £0.8m ahead of its forecast financial plan for the year to date.

The Trust is on track to deliver its planned £4.4m surplus for the year. Achieving this surplus is essential if resources are to be available to service our development plans.

Freedom of Information Protocol

There have been a number of stories in the media recently resulting from Freedom of Information (Fol) requests. To ensure that appropriate responses are made a new procedure has been developed. This will be circulated to relevant staff shortly.

Acting Head of IM&T

I am pleased to inform you that Steven Bloor, Information Manager, will be Acting Head of IM&T from Friday 1st August 2008. Steven will be covering this post for a period of six months whilst Philip Graham is on secondment to the Clinical Support Division.

September Team Brief

The next Team Brief will be published on Wednesday September 24th 2008.

Team Brief

Feedback Form ... August 2008

This feedback form aims to give staff the opportunity to ask any questions about the issues mentioned in this month's Team Brief. All questions raised from this feedback form will be answered in the next edition.

The form can also be used if staff have any items which they would like including in next month's edition.

Name:

Ward/Department:

Hospital site:

Question:

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Please return completed forms to:
Communications Department
Trust Headquarters
Blackpool Victoria Hospital