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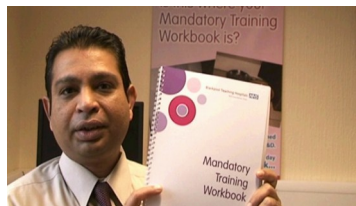
# Staff play a big part in training video

STAFF have once again played the starring role in a new video launched to promote the need for everyone to make sure they are up to date with their mandatory training before the end of March.

**THE CLOCK IS TICKING**  
A number of staff members from various departments across the Trust have played a starring role in the video which is there to encourage colleagues to make sure they do all they can to complete their mandatory training by no later than March 31<sup>st</sup> 2012.

The video is available for all to see on the front page of the Trust intranet under the Mandatory Training banner.

The video, which lasts



Dr Venu Kollipara who appears on the new mandatory training video.

just under three minutes, sees staff such as Linda Parker, Dawn Mitchell, Dr Venu Kollipara and Chief Executive, Aidan Kehoe, promote the importance of the need to complete the training.

Aidan Kehoe said: "No matter where you work in the Trust mandatory training is vital."

Dr Kollipara added: "Once you have finished you realise how easy it is. It doesn't take more than a couple of hours."

For the latest updates on mandatory training see the weekly countdown newsletter every Monday.



Nursing staff enjoy the RCN workshop.

## RCN chief enjoys visit to Trust

STEVE Jamieson, Head of Nursing at the Royal College of Nursing (RCN), visited the Trust to talk about the Principles of Nursing recently.

It was a welcome return to the hospital for Steve, who trained here. He said: "I was very impressed by the quality and standards set by the nursing teams on the units I visited at Blackpool Victoria Hospital.

"It is clear that the nurses take quality very seriously and the RCN Principles of Nursing Practice are already being implemented in many of the wards and units. When you walk on to a ward you just know how well it is being managed and I could feel that in all of the areas I visited."

Paul Jebb, Head of Patient Experience, said: "It was a pleasure to have Steve here.

"The Principles of Nursing Practice remind us all what patients, colleagues, families and carers can expect from us. We will continue to work with the nursing teams to embed these principles in our everyday business."



Steve Jamieson and Marie Thompson.

Quality

Safety

People

Delivery

Environment

Cost

## Chinese treat in Oliver's

OLIVER'S welcomed in the Chinese New Year last week with a special themed menu. The Chinese year of the Water Dragon was marked with Chinese lanterns and cultural decorations hung from the roof of the restaurant and an authentic Chinese banquet was served to staff by members of the catering team dressed in distinctive Asian bamboo hats.



Oliver's staff don their Chinese attire.

## Self Service Survey questionnaire

ALL line managers are being requested to complete the attached Supervisor Self Service survey. The short survey, will provide information to help make further improvements to the system which line managers should now be using as a matter of course <http://fcsharepoint/divisions/global/Lists/Supervisor%20Self%20Serve/overview.aspx>

## Pharmacy department seeks help

THE Pharmacy department currently has a major shortage of delivery bags and boxes which are used daily to securely transport medicines throughout the Trust. Lack of these is compromising Pharmacy's ability to deliver all medicines securely and is costing the Trust money at the same time. Currently these cost approximately £30 each. If you are using one of the bags or boxes in your area for anything other than transport of medication, please could you return it to the Pharmacy department as soon as possible. If you are unable to return them and require a collection please telephone Jane Ritchie on Ext 3931 for collection of red boxes or Louise Sadler on Ext 3617 for collection of green bags.



## Ward 24's cup of success

THE latest 'Outstanding Contribution to the Stop Smoking in Secondary Care' trophy was awarded to Ward 24, to recognise their efforts in supporting patients who smoke and offering them referrals to the Stop Smoking Treatment Service. Ward staff have been given the opportunity to attend training and encouraged to provide excellent support for patients who smoke. Many patients admitted to Ward 24 benefit from stopping smoking as they are suffering from smoking-related diseases. The ward marked a milestone in the Stop Smoking Treatment Service when they referred the 1000<sup>th</sup> patient. They have so far referred 126 patients.



Ward 24 staff receive their trophy.

'Many thanks to the staff on ward 24 for their excellent contribution in supporting inpatients with stop smoking advice. The Trust is working hard to achieve the Advancing Quality target for Pneumonia and improving the level of smoking cessation support for patients is a key part of this work.'

Dean Quinn, Directorate Manager of Unscheduled Care Division

## Variety night extravaganza

THE Trust's top talent stars from the past couple of years are to star in a special fundraising evening next month. Nicola Berrigan and Lucy McCormack will take to the stage at the Bloomfield Club on Friday, March 16th, as part of a talent show to raise money for the Blue Skies Hospitals Fund. Steve Holmes, Tina Daniels and other members of staff are also set to appear with Linda Nolan another guest. Full details will be announced shortly with tickets priced at just £5.

## Telestroke bulletin

THE Telestroke Network is now operational within six hospital trusts in Cumbria and Lancashire. Blackpool Teaching Hospitals NHS Foundation Trust is one of these Trusts and the Telestroke service can be found within the Stroke Unit at Blackpool Victoria Hospital. [Click here](#) and get the latest edition of the Telestroke eBulletin with all the latest stroke and telemedicine news.

## Please help post room staff

THE Post Room is asking staff who send Air Mail to clearly mark their envelopes as such. If not marked clearly they get sent as 2nd Class and the Trust is forced to pay an extra fee.

## Fundraising evening

A SPECIAL charity night in aid of the Neonatal Unit is being held at the Belle Vue on February 25th. Local bands AC/BC and Smokin Monkey are on the bill with everyone welcome. If you would like further details please contact Emma Walsh on Ext 3453.

## Mandatory training books

THE Mandatory Training Workbooks are now available on-line via the Learning and Development Intranet site. Simply click on the following link <http://fcsharepoint/divisions/global/landd/Pages/MandatoryTraining.aspx> and scroll down to find the workbooks.

## End of Life team wants your old tea sets

THE End of Life care project team are asking for staff to donate their unwanted tea sets to be used on Wards for bereaved families and friends of patients that pass away in hospital. Nurses currently provide grieving relatives and friends with a quiet place to reflect on their loss and also provide drinks for them as they come to terms with the death of a loved one. In the past, wards have been able to provide a tea set consisting of a tea pot and matching cups and saucers which would be left with the grieving families and friends as they come to reflect on their loss. Sadly over the years these sets have been damaged or lost meaning that the majority of wards can no longer provide this small resource. If you have a tea set that you would like to donate then please contact Lorraine Tymon on Ext 7147 or Trevor Morris on Ext 5497.



The End of Life care team make an appeal for tea sets.

"Families and friends are really appreciative of the time and space nurses provide for them to comfort each other at this terribly sad time and it is incredible how personal touches like a drink being served to them from a tea pot into a matching tea cup can be appreciated and fondly remembered. It is the little things that mean a lot."

Lorraine Tymon, End of Life Project Coordinator

## New 2012 learning prospectus available

THE Learning & Development department has launched its 2012 Prospectus which can be found [here](#). The prospectus gives details of the dates of courses such as mandatory training days, appraisal training, planning for retirement and equality and diversity. The department now takes all course bookings through the e-mail [OLM@Bfwhospitals.nhs.uk](mailto:OLM@Bfwhospitals.nhs.uk) or by ringing Ext 5392 or you can visit the regularly updated [Learning & Development Intranet site](#).

## Lessons Learned newsletter

INCIDENTS reported to the Learning from Incidents and Risks Committee are investigated and Lessons Learned are published monthly to help improve patient safety. Please [click here](#) for the latest Lessons Learned Newsletter which explains how the A&E department changed the pathway for the management of Alcohol Withdrawal Syndrome which led to a reduction in violence towards A&E staff.

## Vision and Values roadshows

STAFF are invited to the next Vision and Values roadshows which are delivered by an Executive Director, and last approximately 45 minutes. Click [here](#) for the list of the next dates and how to book a place.

## Free golfing lessons

MYERSCOUGH Golf Club in Bilborrow, is offering free golf coaching sessions for adult beginners. The sessions are being held on Mondays and Thursdays commencing Thursday, February 2nd and will run till Monday, February 27th with the aim of helping people get into golf. There will also be sessions just for ladies on Wednesday evenings commencing Wednesday, February 1st which will run until Wednesday, February 29th. To find out further information please telephone Myerscough Golf Club on 01995 642200.

## Credit Union incentive

THERE is still time to take advantage of the Blackpool, Fylde and Wyre Credit Union's special offer of a £20 bonus for new members. The union is offering the next 50 members who join and save for three months a £20 'Love to Shop' shopping voucher to be spent at a number of high street retailers including Argos, Boots and HMV. The fund is fully underwritten by the Financial Services Authority so all savings are totally safe. The £20 Voucher will be given to new savers having saved for three months. Applications must be made via Kevin Smith on Ext 5246 [kevin.smith@bfbwh.nhs.uk](mailto:kevin.smith@bfbwh.nhs.uk) or Joe Codling on Ext 3839 or [joe.codling@bfbwh.nhs.uk](mailto:joe.codling@bfbwh.nhs.uk).

## Recruitment team moves

THE Recruitment Team is relocating from Poulton to Blackpool Victoria Hospital on Tuesday, February 7th, to the Aster Offices (old Aster Ward on the first floor of the main hospital building). Their phone numbers will remain the same.

## Netball coaching

STAFF who enjoy netball may be interested to know there is netball coaching taking place for the next four weeks on Wednesdays between 5.30-6.30pm, at the outdoor netball courts in Stanley Park. The coaching will be delivered by qualified coaches and will include netball skills as well as practice matches. The cost is just £2.50 per week.

## Former BVH nurse trainee gets top medal

A NURSE who trained at Blackpool Victoria Hospital has been presented with one of nursing's top honours after spending four months serving at a military hospital in Afghanistan. Lt Col Sharon Stewart was singled out for her efforts in making Afghans feel less isolated at the British



Lt Col Sharon Stewart.

military hospital where she served with the Territorial Army in 2011. She was presented with the Associate Royal Red Cross Medal by the Queen. The medal is given to nurses who display "exceptional services, devotion to duty and professional competence in British military nursing".

## Information Governance needs your feedback

THE Information Governance team is asking staff to complete a questionnaire. In addition to completing annual IG Training, the Trust is required to provide additional evidence that staff understand the training they have received. It will also help provide feedback to Connecting for Health should we identify any gaps in the training material. The IG team would be grateful if you could complete this questionnaire at [IG Staff Awareness Audit 2012](#)

## Incident reporting training

THE Incident Reporting system is due to be updated alongside the installation of a new Root Cause Analysis (RCA) system that has been developed. The RCA system has been developed in line with the National Patient Safety Association (NPSA) training that was delivered within the Trust at the end of last year, and this integration of the Incident and RCA systems will make the entire process more time and process efficient, therefore better for managers. To ensure all managers and supervisors are fully confident in reporting an incident the Risk Management Team are providing 60 minute drop-in rolling training sessions on the following dates.

**Dates:** February 7th, February 9th, February 10th.

**Start Times:** 2pm, 3pm, 4pm.

**Venue:** Simulation and Skills Centre.

## Ageing research projects help

ARE you interested in research into ageing? If so then you may wish to book a place on February 20th 2012 in the Cardiac Lecture Theatre at 2pm when Christine Milligan, Professor of Health and Social Geography and David Allsop, Professor of Neuroscience from Lancaster University's 'Centre for Ageing Research' will present their recent research projects and then open up discussion on possible new research collaborations between Trust and University staff in the area of ageing research. To book a place, please contact: Maureen Morgan, R&D Administrator on Ext. 5547 or [Maureen.morgan@bfwhospitals.nhs.uk](mailto:Maureen.morgan@bfwhospitals.nhs.uk)

## 10 pin bowling fun

IF you like 10 pin bowling why not take part in the Blackpool NHS and Council 10 Pin Bowling League. Teams should consist of four players. The venue is 1<sup>st</sup> Bowl in Blackpool on Thursday nights with the cost just £6 per person for 3 games. If interested contact: [janette.mills@blackpool.nhs.uk](mailto:janette.mills@blackpool.nhs.uk) or [elaine.nolan@blackpool.nhs.uk](mailto:elaine.nolan@blackpool.nhs.uk).

## Meet your RCN rep

MEMBERS of the Royal College of Nursing (RCN) are invited to meet their Council Member, Mike Travis, on Monday, February 6th. Mike will be in the Lancashire Cardiac Centre between 5 and 6pm for drop-in sessions to discuss any issues that may affect you and your work.

## Bereavement workshop

STAFF are invited to the 'Bereavement Care and Support' presentation in the Cardiac Lecture Theatre on Thursday, February 9th from 2-3pm presented by Tony Bonser. Following the presentation, there will also be a 'Workshop Style Activity' session from 3 to 4pm. The presentation is open to all but there are only 15 places available on the workshop. Contact Wendy Thomson to take part in the workshop on Ext 5589/3876 or [Wendy.Thomson@bfwhospitals.nhs.uk](mailto:Wendy.Thomson@bfwhospitals.nhs.uk)

Blackpool Teaching Hospitals NHS Foundation Trust

### Bereavement Care and Support Workshop

2.00-3.00 pm Thursday 9 February 2012  
Presented by Tony Bonser

**Dying Matters**

3.00 pm to 4.00 pm 'Workshop Style' Activity  
Cardiac Lecture Theatre - Cardiac Education Centre

*'Let's talk about it'*

Tony talks about his own experience both in terms of looking after his son and regarding the support or lack of it following his death. As a volunteer at his local hospice Tony tells of his experience with people and their end of life care.

Talk & Workshop includes

- Understanding and Communicating with patients and their family/friends
- Finding the Words
- The need for Empathy
- Consider and Accomplish the wishes of the patient
- Personal Action Plans

The 2.00 to 3.00 pm talk is open to all staff

Please note there are only 15 places available for the 'Workshop Style Activity' session 3.00 to 4.00 pm  
Please contact Wendy Thomson if you would like to take part on ext 5589/3876 or email [wendy.thomson@bfwhospitals.nhs.uk](mailto:wendy.thomson@bfwhospitals.nhs.uk)

